

Title III Quarterly Report

April 1st, 2020-June 30th, 2020

Wilmington College has made substantial progress towards meeting project objectives funded through the Title III Strengthening Institutions Program during the reporting period of April 1st, 2020 through June 30th, 2020.

Completed Projects

- Met with texting service companies
- Chose Signal Vine and had subsequent meetings with them to get our texting service started
- Created a video send off of graduates for an online Tyhimba celebration
- Finished ID111 and submitted grades
- Attended SOCHE Zoom meeting
- Called, texted & emailed all unregistered students
- Launched Signal Vine
- Signal Vine training
- Academic Standards and Appeals prep and meeting
- Made welcome videos for Admissions project
- Launched ALEKS

Ongoing Projects:

- Met with students re: withdrawals, leave of absence, and assistance registering.
- Work closely with SRC to maintain tracking of probation students' use of services.
- Advising our caseloads of advisees
- Utilizing NURO for academic referrals
- Team meetings about probation students
- Meetings with T3 team
- Helping students transition to online learning
- Orientation committee meetings
- SSC position search
- ALEKS program



Student Contact Update: Student Success Coaches

Student Success Coaches October 1st, 2019 – June 30th, 2020 Contact Data									
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
Method of Contact									
Email	437	91	66	257	155	292	236	185	49
In Person	140	102	28	52	76	18	12	0	0
Contact with Parent	1	0	0	0	0	0	2	0	3
Phone Call	4	1	17	1	0	9	67	34	4
Text Message	9	0	0	4	1	38	33	3	22
Reason for Contact									
Academic Advising	61	80	24	24	21	78	96	20	18
Academic Progress Report	246	0	0	0	24	9	0	0	0
Academic Referral	58	53	0	18	74	43	76	1	4
Coaching Session	36	17	7	15	37	27	46	2	4
Probation	20	1	32	50	20	47	31	12	8
WD/LOA	7	18	12	6	1	8	12	0	4
Suspension	0	0	0	0	0	0	0	69	3
Mass Outreach	99	0	32	195	34	111	25	68	0
Other	61	33	16	6	22	35	37	49	38
Number of Students Contacted									
Duplicated	215	64	41	125	93	193	173	74	23
Unduplicated	424	131	65	188	141	166	151	140	55

Mental Health Counselor Updates:



Completed Programs

- Telehealth training
- “How-to” guides

Ongoing Programs

- Working with athletic coaches to support academic progress of their athletes
- Campus outreach and presentations
- Managing student concerns regarding COVID-19, referring to appropriate campus resources
- Campus outreach, emailing students of concern

Student Contact Update: Mental Health Counselor

The LPC is not contracted through June and July.

Mental Health Contacts		October 1 st , 2019- June 30 th , 2020							
Reason for Contact	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
Anger Management	3	3	0	0	3	0	0	1	0
Anxiety	19	8	3	3	10	10	3	2	0
Academic Concerns	19	24	8	10	27	6	9	0	0
Alcohol/drug	0	0	0	0	0	0	0	0	0
Crisis	0	0	0	0	0	0	0	0	0
Depression	4	1	2	2	8	2	1	0	0
Family Relationships	4	3	3	3	7	3	3	0	0
Grief	0	2	2	0	1	1	0	0	0
Homesickness	0	1	0	2	0	0	0	0	0
Other	5	1	1	1	2	1	2	0	0
Peer Relationships	11	5	3	3	15	5	0	2	0
Stressors	2	3	0	0	7	5	3	3	0
Trauma	0	0	0	0	1	1	3	0	0
Unique ID Numbers Logged	28	52	19	24	63	20	17	3	0